



CERTIFICATION LEVEL COMPARISON



CAR-PART PRO™ CERTIFICATION REQUIREMENTS:

Any exceptions to these terms must be agreed upon by the buyer and seller in writing at the time of the purchase.

Warranty

Guidelines:

- The prices displayed on Car-Part Pro will include warranty fees charged by the seller.
- Individual parts or part categories that have no refund will be flagged "AS IS" by using a filter applied to the Car-Part upload.
- The "AS IS" designation can be added to the description of any individual part in the seller's IMS.
- "AS IS" parts are not more than 5% of the seller's total inventory.
- Seller can require that parts be returned the same condition as sold except for normal wear and tear.

✓	✓	✓	30 day standard warranty (or better) required on all parts except those parts designated "AS IS" with a filter.
	✓		90 day warranty option (or better) required on all parts except those parts designated "AS IS" with a filter.
✓			1 year warranty option (or better) required on all parts except those parts designated "AS IS" with a filter.

Refund

Guidelines:

- A store credit is not considered a refund.
- If a part is under warranty and the seller is unable to find a replacement, the seller must provide a refund even past the refund time period.
- Restocking fees can only be applied to a cutoff, a nose, or parts designated as having a "restocking fee" in the Car-Part Pro Configuration.
- A restocking fee, "AS-IS", "EXCHANGE ONLY", or "RESTOCKING FEE" can be added to the description of any individual part in the seller's IMS management system (no more than 5% of listings).

✓	✓		Minimum 30 day refund policy required on all parts.
		✓	Minimum 15 day refund policy required on all parts.

Delivery

Guidelines:

- The prices displayed on Car-Part Pro will include delivery fees charged by the seller.
- Parts provider must deliver parts to professional repairers.

✓	✓	✓
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Body Part Pricing

Guidelines:

- Seller must disclose part pricing type (actual, list, or undamaged) in part listings.

✓	✓	✓
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ARA® Part Grading

Guidelines:

- Seller must adhere to ARA Part Grading Standards for body and mechanical parts (excluding remanufactured or new undamaged parts).
- Seller must indicate damage to body parts and mileage for mechanical parts in a way that they can be graded by Car-Part using ARA Part Grading Standards.



iCPM™

Guidelines:

- Seller must use iCPM and respond to inquiries as promptly as possible



Inventory Data Requirements

Guidelines:

- Parts provider must identify all part designations recognized by Car-Part.com (including CAPA, NSF, Diamond Standard, and any distributor program approved by an insurer).

✓			Current inventory data must be uploaded to Car-Part.com at least 20 days each month.
	✓	✓	Current inventory data must be uploaded to Car-Part.com at least 16 days each month.

Feedback Rating

Guidelines:

- TBD



Shipping

✓			Seller pays the shipping cost for the return of a defective part.
✓	✓		Seller pays the shipping cost for the replacement of a defective part.
✓	✓	✓	Seller pays the shipping cost for the return of an incorrect part chosen by seller.
✓	✓	✓	Seller pays the shipping cost for the replacement for an incorrect part chosen by seller.
✓	✓	✓	Buyer pays the shipping cost for the return of an incorrect part chosen by buyer.