

August 17, 2010

I want to thank all of Car-Part for the training conference this year. Everyone at Car-Part did a great job on the whole conference. It was very well organized, very informative and entertaining. It had to take a lot of hard work and organizing to set it up so that anyone would be able to go to all the classes, and presentations that they wanted to, still have time for entertainment and socializing. The cost of attending is very very reasonable and is more than worth the expense including the travel and hotel expenses.

Every presentation that I attended was great, if you had a question about what was to be covered in each class, someone would explain it to you and get to the classes that you would benefit the most from. All the Car-Part employees and the other presenters did a great job; I learned something valuable in everyone. The fact that Car-Part brings in representatives, and speakers from companies, other than Car-Part companies, to the training is great, it gave everyone there more info to help them in their businesses. Any questions that I ask in any of the classes were answered, if more detailed or personal help was needed someone would always take the time to help, and anyone in the one on one training rooms would spend all the time you needed helping you with personal training.

It doesn't matter if you are part of a huge multi-yard corporation, a small one yard business, brand new to the industry, been in it all your life, a long time car-part customer or a brand new customer, the people at Car-Part (owners, managers, developers, techs, trainers, everyone) will give you the attention you need and everyone is treated equally and respectfully.

The scheduling, and the types of entertainment at the conference left time for socializing and networking with others in the industry and with the Car-Part employees (all of Car-Part people I have ever met have been very friendly, professional, and helpful. Car-Part has great employees.) The whole conference was not just class after class after class, there was time left to unwind, visit, make new friends and business contacts, and get to know the people at Car-Part that do such a good job. It's really nice to put a face to and shake the hand of, that voice, or that message, from the ones that help you every day from the support rooms, and all the management, support and development team members.

This was the second annual training conference for me and I will never miss one. It is a great idea and a great asset to all recyclers that attend. It is another example of Car-Part customer support, which I think is unmatched in the industry. If you need help or have a problem Car-Part always does all that can be done to help you.

Car-Part is constantly improving their already great products and developing new ones. Their products and services have and will continue to help me greatly improve my business in every way, from increased sales, better productivity, improved inventory management, better business planning, easier compliance with regulations, the list could go on and on.

Once again, thank you

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